

## Day 1 (February 7, 2014)

9.30 AM to 10.00 AM	<b>Registration</b>
10.00 AM to 11.30 AM	<b>Inaugural Session</b>
Welcome Address	<b>Shri Y S Malik</b> , Additional Chief Secretary, Electronics & Information Technology, Government of Haryana
Address	<b>Shri S C Choudhary</b> , Chief Secretary, Govt. of Haryana
Key Note Address	<b>Shri J Satyanarayana</b> , Secretary, Electronics & Information Technology, Government of India
Special Address	<b>Shri P K Chaudhery</b> , Advisor (Development & Governance Reforms), Government of Haryana
Inaugural Address	<b>Shri Bhupinder Singh Hooda</b> , Hon'ble Chief Minister, Haryana
<b>Vote of Thanks</b>	
11.30 AM to 12 PM	<b>Tea Break</b>
12.00 PM to 1.30 PM	<b>Technical Session 1 (Presentation &amp; Discussion)</b>
	<b>Session Moderator: Dr. K K Khandelwal</b> , Principal Secretary to Hon'ble Chief Minister
	<b>Shri Rajesh Agarwal</b> , Principal Secretary, IT, Government of Maharashtra, on "MahaOnline and the UIDAI ecosystem. Also a display connected with IFTTT"
	<b>Shri Lokesh Prasad</b> , Vice President, UnitedHealth Group, on how government departments and private organizations can work together to develop systems for providing better healthcare and other services to the people
	<b>Shri Sanjay Jaju</b> , Secretary, IT, Govt. of Andhra Pradesh on "e-Seva to Mee-Seva -What has changed and what will? Andhra Pradesh's plans for the future"
	<b>Moderated discussion with all three presenters along with Q&amp;A from participants</b>
1.30 PM to 2.30 PM	<b>Lunch Break</b>
2.30 PM to 4.00 PM	<b>Technical Session 2 (Presentation &amp; Discussion)</b>
	<b>CSCs – The Vehicles for Better Service Delivery to Citizens</b>
	<b>Session Moderator: Shri Bipul Pathak</b> , Secretary (IT) Government of Jammu & Kashmir
	<b>Shri Dinesh Tyagi</b> , CEO, CSC e-Governance Services India Ltd – National Perspective on CSCs
	<b>Ms Prerna Puri</b> , Secretary IT, Chandigarh Administration
	<b>Shri Dinesh Nandwana</b> , Vakrangee Softwares Pvt Ltd – Success factors and lessons from CSCs in Rajasthan and other states
	<b>Shri Anil Saini</b> , Chief Operating Officer (IT Services), Ricoh India Ltd
	<b>Moderated discussion with all the presenters along with Q&amp;A from participants</b>
<b>Running Tea/Coffee</b>	
4.00 PM to 5.30 PM	<b>Technical Session 3 (Panel Discussion)</b>
	<b>Present Challenges &amp; What will CSCs look like in 10 years</b>
	<b>Panelists –</b> <b>Shri P K Chaudhery</b> , Advisor (Development & Governance Reforms), Government of Haryana <b>Shri J Satyanarayana</b> , Secretary, Electronics & Information Technology, Government of India
	<b>Lead Discussants:</b> <b>Shri R Sumanthra</b> , IT Adviser, Government of Haryana (moderator) <b>Shri Rajneesh Gupta</b> , Secretary, Transport, Government of Uttar Pradesh <b>Shri Nilaya Varma</b> , Partner, Accenture <b>Shri Sanjeev Tyagi</b> , Regional Manager, Govt & Defence, Juniper Networks <b>Naval Khosla</b> , Group Manager – ISA Industry Solutions SWG Technical Sales, IBM
6.00 pm Onwards	Visit to Pinjore Gardens followed by Dinner

# Day 2 (February 8, 2014)

9.30 AM to 11.15 AM	<b>Technical Session 4 (Presentation &amp; Discussion)</b>
	<b>Roadmap for CSCs &amp; Basic Citizen Services – Challenges, Vision &amp; Lessons</b>
	<b>Session Moderator:</b> Smt. Navraj Sandhu, Principal Secretary, Health & AYUSH Department, Government of Haryana
	Shri Devender Singh, Principal Secretary, Government of Haryana; Chairman, Haryana Power Utilities
	Ms Priyanka Basu Ingty, Director (IT), Government of Himachal Pradesh
	Smt Surina Rajan, Principal Secretary, Education, Government of Haryana
	Shri Sandeep Khurana, Vice President, UnitedHealth Group
	Shri Rajesh Kumar S, Sr. Technology Consultant, Juniper Networks
	<b>Moderated discussion with all the presenters along with Q&amp;A from participants</b>
<b>11.15 AM to 12 PM</b>	<b>Tea Break</b>
12 PM to 1.30 PM	<b>Technical Session 5 (Panel Discussion)</b>
	<b>Enabling Technology Trends for Citizen Services</b>
	<b>Session Moderator:</b> Shri N Ravi Shanker, Administrator (USOF) & CMD, Bharat Broadband Nigam Ltd / Shri V Umashankar, IAS, JS, (Telecom), DoT
	Shri Tanmoy Prasad, IT Adviser, Government of Haryana
	Shri T Koshy, Executive Director, Advisory Services, Ernst & Young
	Dr Govind, Sr Director, DeitY; CEO, NIXI,
	Dr Ashwini Kumar Sharma, MD, NIELIT
	<Airtel>
	Shri Prashant Chaudhary, Director Sales- Govt. North & West, CA Technologies
<b>1.30 PM to 2.30 PM</b>	<b>Lunch Break</b>
2.30 PM to 4.00 PM	<b>Technical Session 6 (Presentation &amp; Discussion)</b>
	<b>Social Inclusion through e-Governance : Future Directions</b>
	<b>Session Moderator:</b> Smt Keshni Anand Arora, Deputy Director General, UIDAI
	Shri P K Das, Principal Secretary, Department of Social Justice & Empowerment and Welfare of SC&BC, Government of Haryana
	Shri P Raghavendra Rao, Principal Secretary, Urban Local Bodies Department, Government of Haryana
	Shri K V Naryananan, Executive Vice-President, Tata Consultancy Services
	Shri Kishalay Bhattacharyya, National Business Head - Govt., PSU & BSFI verticals, Ricoh India Ltd
	Shri Venkatesh Ramarao, Head- State Government Business, Wipro Infotech
	<b>Moderated discussion with all the presenters along with Q&amp;A from participants</b>
<b>4.00 PM to 4.15 PM</b>	<b>Tea Break</b>
	<b>Technical Session 7 (Presentation &amp; Demonstration)</b>
	<b>Haryana's Integrated Citizen Services Framework</b>
4.15 PM to 5.15 PM	Shri Y S Malik, Additional Chief Secretary, Electronics & Information Technology, Government of Haryana Shri Sastry Tumuluri, IT Advisor & Chief Information Security Officer, Government of Haryana
5.15 PM Onwards	<b>Valedictory</b> Conference Summary, Takeaways, and the road-ahead Shri P K Chaudhery, Advisor (Development & Governance Reforms), Government of Haryana Shri Y S Malik, Additional Chief Secretary, Electronics & Information Technology, Government of Haryana
<b>Parallel Sessions in Round Table format</b>	
February 7, 2014 – Round table on healthcare – 2.30 PM to 3.30 PM <b>Moderated by:</b> Shri R Sumanthra, IT Adviser, Government of Haryana	
February 8, 2014 – Round table on Information Security - 2.30 PM to 3.30 PM <b>Moderated by:</b> Shri Sastry Tumuluri, Advisor & Chief Information Security Officer, Electronics & Information Technology, Govt. of Haryana	

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